

## Listening Cloze Test 4

- 1) purchased
- 2) complaints procedure
- 3) Susan Yorke. Y-O-R-K-E.
- 4) A-L-P-I-N-E
- 5) HA6 5LD.
- 6) 01734 525268
- 7) 0781 2-double-3 452.
- 8) order reference number
- 9) DM-X- 8-double 4-3.
- 10) was delivered
- 11) invoice receipt
- 12) January the fifteenth.
- 13) Four Star policy.
- 14) came with one memory card
- 15) oversight
- 16) waterproof
- 17) a big scratch
- 18) a replacement
- 19) Can I get a refund
- 20) Customer Services

## Listening Transcribing 4

- 1) They keep going on at us about how we don't use the off-campus library enough.
- 2) I suppose this question is to test if we know where things are there.
- 3) So, here's a plan of the library
- 4) So as you go in, the librarians' desk is on your right.
- 5) Directly opposite is the section for new publications
- 6) new books the college has acquired.
- 7) Some of them are actually written by our own teachers.
- 8) Then 'there's lots of seating and the computers.
- 9) Behind that we've got the periodicals - newspapers and magazines.
- 10) And that's before the reference section
- 11) you know, with the books you can't take out.
- 12) Dictionaries and encyclopedias?
- 13) That sort of stuff.
- 14) Now, I do know where the management section is.
- 15) It's right at the end on the left, isn't it?
- 16) Just before the stairs up to the lecture theatre.
- 17) Err ... no. Sorry. Management and business studies, along with marketing,
- 18) are all as you said, at the back, but on the right.
- 19) Oh. So what's on the left then?
- 20) That's the fiction section. Or literature.

## Listening 12

1) G 2) E 3) A 4) F

## Listening 13

8) (removable)wooden 9) brick base 10) (old)carpet

## Listening 14

1) F 2) B 3) E 4) A 5) G 6) C 7) D

## Listening – Spelling and Pronunciation 4

- |                |               |                |               |
|----------------|---------------|----------------|---------------|
| 1) Approximate | 2) Analysis   | 3) Athletic    | 4) Assessment |
| 5) Athlete     | 6) Assessment | 7) approximate | 8) analysis   |
| 9) Athletic    | 10) Bracelet  | 11) Athlete    | 12) Bracelet  |
| 13) Volunteer  | 14) Voluntary | 15) Campus     | 16) Attitude  |
| 17) Campus     | 18) Lounge    | 19) Volunteer  | 20) Attitude  |
| 21) Lounge     | 22) Voluntary |                |               |